

CL&P's Incident Command staff for all Planning, Operations and Logistics activities has implemented its Emergency Response Plan (ERP), with the foremost commitment to safety, and is ready for the arrival of Hurricane Sandy.

- CL&P is taking every precaution so that we are fully prepared for a major restoration event. We are stressing with customers that there is no way to prevent widespread outages in the face of a devastating storm. CL&P's service territory will be significantly impacted by Hurricane Sandy, and we are urging customers to be prepared along with us.
- Of the 2,000 outside lineworkers requested, 1,060 are now available to us. We have 3.5 times more external lineworkers now than we had prior to Tropical Storm Irene. Many crews are still en route to Connecticut, and some crews are coming from as far away as Washington State, Florida and Texas. Our approach is ensuring we will have "boots on the ground" ready to go when it is safe to start working.
- CL&P is well-prepared to respond to the storm's impact. We are in constant communication with the State Division of Emergency Management and Homeland Security (DEMHS) and the Governor's office, and company representatives are working closely with municipal emergency officials.

STAFFING/RESOURCE PLANNING

- Approximately 400 CL&P lineworkers and 550 tree-trimming workers are ready to respond.
- In total, we are actively seeking 2,000 out-of-state contractor lineworkers and 1,300 tree contractors; we are continually onboarding crews as they arrive (orientation and safety meetings).

LOGISTICS

Wires Down
Call '911'



**Report Power Outages to
our Customer Care Center**
800-286-2000



Help CL&P Tell Our
Connecticut Storm Story
Send any pictures from your
hometown experience to
clppictures@gmail.com

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